

Basic concept of AP CMU

- National application for international agenda of CMU, HIFs, Ministry of Health
- Portal solution (connection with HIF's systems via WebServices)
- Allows communication also with other Czech social security institutions
- In final phase the only way for communication with all EU institutions
- Solution also for communication with non-EU countries where social security bilateral agreement is in force
- AP CMU allows also paper-based communication (mainly for non-EU countries, for EU as a backup solution and solution for transitional period)

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- System for reimbursement of health care costs included in AP CMU
 - Terms reminders
 - Claiming of interests
 - Agenda of downpayments
 - Automation generation of payments, rejections etc.

(more than 200 000 international claims processed by CMU in 2011)

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- Each institution has it's own „mailbox“ in AP CMU
 - Definition of number of users and their user-rights is under CI's responsibility
 - Mailbox is accessible only for clerks from particular CI
 - User is lead by predefined scenarios – „life situations“ – minimal knowledge of description of SEDs and flows is needed
 - Possibility of further processing, editing, storing of documents, attachments etc.

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- Inputs and outputs to/from HIF's ISs only in defined situations
 - No more than 3 types of electronic messages for asynchronous communication and 2 for synchronous communication
 - Volume of changes in internal HIF systems depends on HIF approach
 - Basic methodical recommendation is available for HIFs
 - Possibility of further consultations

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Implications of approved solution:

- Reduction of costs concerning complex changes in HIF's internal systems
- Common unified maintainance and upgrade of the system
- Common storage of all data concerning persons, numbers including historical data
- National system of communication and processing of EU agenda moreless independent on situation or changes on EU level
- HIFs readiness for claims processing in line with new Regulations after 1.5. 2010
- Better communication on national level